



Prohibited Items & Disposal Policy

Last Updated on 01/26/2026

This Prohibited Items & Disposal Policy (“Policy”) applies to all junk removal, hauling, cleanout, and light-moving services provided by **LumaLoad** (“Company,” “we,” “us,” or “our”).

By scheduling or authorizing services with LumaLoad, the customer (“Customer,” “you,” or “your”) acknowledges and agrees to the terms outlined below.

1. Purpose of This Policy

This Policy exists to:

- Ensure compliance with local, state, and federal laws
- Protect the safety of LumaLoad personnel and property
- Prevent environmental harm
- Clearly define items that cannot be accepted for removal or disposal

LumaLoad reserves the right to determine, at its sole discretion, whether any item is acceptable for removal.

2. Prohibited Items

LumaLoad does **not** remove, transport, or dispose of the following items under any circumstances:

Hazardous and Regulated Materials

- Chemicals, solvents, or cleaning agents
- Paints, stains, thinners, or varnishes
- Pesticides, herbicides, or fertilizers
- Asbestos or materials containing asbestos
- Medical waste or biohazard materials

Flammable, Explosive, or Pressurized Items

- Gasoline, diesel fuel, oil, or lubricants
- Propane tanks, oxygen tanks, or compressed gas cylinders
- Fireworks, explosives, or ammunition

Weapons and Illegal Items

- Firearms or firearm components
- Ammunition or magazines
- Controlled substances or illegal drugs
- Stolen property

Specially Regulated Items

- Batteries not approved for disposal
 - Large quantities of electronics without prior approval
 - Tires (unless explicitly approved in writing)
 - Items prohibited by local disposal facilities
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3. Restricted Items (Approval Required)

Some items may be removed **only with prior approval** and may be subject to additional fees or conditions, including but not limited to:

- Refrigerators, freezers, and appliances containing refrigerants
- Televisions and large electronics
- Construction or demolition debris
- Mattresses and box springs
- Yard waste exceeding standard volume

Approval must be obtained **before service begins**.

4. Customer Disclosure Requirement

The Customer is responsible for:

- Accurately disclosing all items intended for removal
- Informing LumaLoad of any potentially prohibited or restricted materials
- Ensuring items are legally owned and authorized for disposal

Failure to disclose prohibited items may result in refusal or termination of service.

5. Discovery of Prohibited Items

If prohibited items are discovered at any time:

- LumaLoad may refuse or stop service immediately
- Only approved items may be removed
- The appointment may be treated as a cancellation or no-show
- Additional fees may apply

LumaLoad is not required to remove any item deemed unsafe or illegal.

6. Disposal Practices

LumaLoad makes reasonable efforts to dispose of approved items in accordance with applicable laws and environmentally responsible practices. However:

- Disposal methods are determined solely by LumaLoad
- Recycling or donation is not guaranteed
- Once removed, items become the property of LumaLoad

Items will not be returned after removal.

7. Customer Liability and Indemnification

The Customer agrees to:

- Assume responsibility for undisclosed prohibited items
 - Indemnify and hold harmless LumaLoad from any claims, fines, penalties, or damages arising from improper or illegal disposal due to Customer misrepresentation
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8. Right to Refuse Service

LumaLoad reserves the right to refuse or discontinue service at any time if:

- Prohibited or unsafe items are present
 - The Customer provides false or misleading information
 - Legal or safety concerns arise
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9. Governing Law

This Policy shall be governed by and interpreted in accordance with the laws of the **State of Florida**.

10. Acceptance of Policy

By scheduling or authorizing services with LumaLoad, the Customer acknowledges that they have read, understand, and agree to comply with this Prohibited Items & Disposal Policy.

LumaLoad